## **Duplicate Patients**

## Objective: At the completion of this section, the learner will know the:

• process for reporting a duplicate record

If you discover a patient has multiple records, you can report that duplication within the ImmPRINT system. The notification will be sent to ImmPRINT. From the "Search Results" page, select "Report Duplicate Patients".

Search Results  Add New Patient Report Duplicate Patients  Show 10 v entries											
Name	Patient Dob	Patient Dob *SSN		Mother's Name(Maiden)							
TES, TEST	01-23-1994		М	TES, TESTED							
TES, TEST	06-03-1978		M								
TESDX, TEST X	01-01-2005		F	TESDX, TEST							
TESSTER, TESS	06-27-2009		F	TESSTER, TESSA							
TEST III, TEST	01-01-1991		M								
TEST, TES A	09-28-2003	2341	М	BILLY, BOB(BILLY)							

A new page "Search Results" will appear. Check the white box on the left hand side of the potentially duplicated records (you must select at least two records). Click "Submit".

	Duplicate Patient  Submit Cancel												
	SUDI	Name	Patient Dob	*SSN	Gender	Mother's Name(Maiden)	Mother's Dob	Mother's SSN					
(		TES, TES	02-26-2018		М	TES, TES							
(		TES, TEST	01-23-1994		М	TES, TESTED							
(		TES, TEST	06-03-1978		М	,							

This information is sent to ImmPRINT for review. Once confirmed the duplicated records will be merged. When records are merged, the user reporting the duplication will receive an email entitled "Patients Merged" from ImmPRINT.







On the other hand, if conflicting and/or missing patient data is present, ImmPRINT staff and/or the district's Immunization Compliance Manager (ICM) will contact you to clarify and gather more information. This is another reason to ensure that a user's contact information is always accurate and that patients' records contain complete and current data. Likewise, if determined the submitted patient records are not duplicates, the records will not be merged, and the user will receive an email entitled "Patients are not duplicates".





